

ANNUAL REPORT 2019

HUMANITY FIRST CANADA

SERVING MANKIND

ABOUT THIS REPORT

The Annual Report gives an overview of the work done by Humanity First Canada from January to December 2019. This overview highlights work done under the umbrella of each of the 9 core Humanity First programs. Financial figures for each program and Humanity First Canada as a whole are also provided in the report.

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MISSION STATEMENT

Humanity First is a humanitarian relief organization. On a global scale, we undertake focused and results-oriented development programs that promote and seek to build stronger communities in which individuals are engaged in helping those in need through responsible, caring and skilled volunteer work. Our Mission Statement is created with the intention of fulfilling our vision to serve people in need through: poverty reduction, disaster relief, education and training, and community care.

Our core mission is to serve disaster struck and socially disadvantaged people in under-developed communities around the world.

VALUES

IMPARTIAL
We provide aid and assistance to those in need regardless of race, religion, or politics

EFFICIENT
We achieve a massive return on donations by utilizing our pool of expert volunteers and global sourcing resulting in the majority of funds going directly to field projects

COLLABORATIVE
We work with local authorities and other NGOs to collectively achieve the best outcomes

GLOBAL AND LOCAL
We combine global expertise and resources with local knowledge of needs and culture to maximize the impact of our work

CAPABILITY BUILDING
We aim to empower communities to get back on their feet, heal rifts and to become independent

OBJECTIVES

Relieve suffering caused by natural disaster or human conflict

Strengthen the capability of communities to help themselves





WHO WE ARE

OPERATING IN 50+ COUNTRIES

Humanity First is registered in over 50 countries across 6 continents, and has been working on human development projects and responding to disasters since 1995.

BASED IN VAUGHAN, ONTARIO

Based in Vaughan, Ontario, Humanity First Canada is an international non-profit volunteer based charitable organization providing relief and assistance to the less fortunate in Canada and across the globe to alleviate poverty and improve their quality of life. We are in the forefront of assisting, sponsoring and resettling refugees in Canada.

CONSULTATIVE STATUS WITH ECOSOC

Humanity First also has consultative status with the United Nations Economic and Social Council (ECOSOC).

RAISED OVER $10,000,000

Humanity First has raised tens of millions of dollars with over 93% of donated funds spent directly on serving humanity and less than 7% going towards administrative costs & fundraising efforts. With the majority of our team (including skilled engineers & physicians) being volunteers along with preferential rates for materials benefiting from global sourcing, Humanity First is able to deliver aid worth many times the value of donations provided.

Making a difference in over 50 countries since 1995.

WHAT WE DO & WHERE WE ARE

Humanity First helps people in need through 9 programs, each of which tackle different areas of human need. Based in the Greater Toronto Area in Canada, our programs create strong positive changes within Canada and internationally as well. Our international work is characterized by empowering underprivileged communities in collaboration with community members. Our Canadian work is characterized by the upliftment and support for vulnerable members of Canadian society, which includes but is certainly not limited to: newcomers, seniors, children, and low income families.



In 2018, Humanity First mobilized positive change in 16 countries across the globe.

1. Philippines
2. Bangladesh
3. Ecuador
4. Thailand
5. Chad
6. Cameroon
7. Niger
8. Nigeria
9. Senegal
10. Congo
11. Belize
12. Somalia
13. Tanzania
14. Equatorial Guinea
15. Malaysia
16. Gabon
17. Pakistan

ORPHAN CARE	COMMUNITY CARE	FOOD SECURITY	REFUGEE RESETTLEMENT	DISASTER RELIEF	GLOBAL HEALTH	GIFT OF SIGHT	WATER FOR LIFE	KNOWLEDGE FOR LIFE



THE TEAM

Humanity First is an entirely volunteer based organization. The Directors, Project Managers, Project Coordinators, and general volunteers are all unpaid. Our teams are made up of professionals from all walks of life who consistently donate their time, skills, and resources to our cause. And with over 12,000 volunteers, Humanity First is able to maximize the value of the donations we receive.

The National Team:
The National Humanity First Team consists of Directors for the following departments:

- Disaster Relief
- Program
- Operations
- Finance
- Administration
- Marketing
- Fundraising
- Logistics
- Communications

Regional Teams:
Humanity First has several branches across Canada, and each branch consists of team members who report to the National Directors. For example, each region has a branch coordinator, finance representative, nine program representatives for each program, a disaster response representative, and fundraising representative. Each of these team members operate locally and report directly to their respective directors.

Disaster Response Team:
In addition to this, we have a dedicated disaster response team that is consistently at the forefront of providing relief. It consists of:

- Disaster Response Lead
- Camp Managers
- EMT Coordinators
- Logistics Personnel
- Doctors
- Nurses
- Paramedics
- Firefighters

A WORD FROM THE CHAIRPERSON

In 2019, Humanity First Canada—with its nine primary international programs and national initiatives—was able to make remarkable progress towards important humanitarian works. I am exceedingly proud of the achievements and progress HF made towards being of service to mankind. With the generosity of donors and the hard work of volunteers, Humanity First was able to assist more than a quarter million individuals globally.

This year, The HF Team helped minimize human suffering and built stronger communities across 23 countries. In two continents—Africa and Asia— Humanity First provided 66 new sustainable water procurement systems. In three countries: Senegal, Congo, and Nigeria, HF volunteers ran medical camps and facilities to provide free, quality healthcare. Beyond that, Humanity First Canada also served more than 166,000 meals to individuals suffering from food insecurity as well as provided for 47 orphans under the Orphan Care program.

It was further a very successful year as Humanity First was able to support underserved and underprivileged communities. HF's professional volunteers performed an average of 40 cataract surgeries each month under the Gift of Sight program. Not only that, but the HF team additionally undertook sanitation projects, built and renovated classrooms, provided vocational training, as well as provided disaster relief to victims of Hurricane Dorian in the Bahamas, and victims of the Davao Earthquakes in the Philippines.

Locally, the Feed a Family Food Bank served thousands of families across the Greater Toronto Area through 220,000 hours worth of volunteer service. Humanity First Canada further welcomed 1,046 refugees, offering Newcomer Orientation Sessions as well as assisting in accommodations, supplies, and transportation. Likewise, the HF Shelterbus served 2,028 homeless guests by providing them with meals and a comfortable place to sleep overnight.

All in all, when people from all walks of life come together to provide monetary assistance or volunteer their skills, we are able to achieve extraordinary things. I encourage everyone to instill in oneself the spirit of helping those disadvantaged and offering their services to relieve the hardships of our fellow human beings.

I extend my gratitude and thanks to Humanity First supporters, donors, and volunteers. It is through your compassion, dedication, along with sacrifice, that HF Canada was able to assist various communities and numerous individuals in 2019. With your ongoing commitment to helping a shared cause, Humanity First will only further progress in positively changing the world. My vision is to continually expand our reach in order to promote peace and bring aid to many more vulnerable populations across the globe.



DR. ASLAM DAUD
CHAIRMAN

2019 IMPACT

166,000+

persons served by the Food Security Program across **189 villages** in **12 countries**

4,000

victims provided medical services in Hurricane Dorian response

8000+

individuals in the Greater Toronto Area served by our Feed a Family Food Bank

2,028

homeless persons in the Greater Toronto Area served by Shelterbus over the winter

INTERNATIONAL PROGRAMS



DISASTER RELIEF

Humanity First's Disaster Relief Program is built to minimize human suffering and material losses as much as possible.
HF not only offers emergency relief services but also provides long-term recovery services, such as post-disaster reconstruction projects. Humanity First works in collaboration with other humanitarian agencies and follows internationally recognized standards in humanitarian response. HF has partnered with the Canadian Disaster Assistance Response Team (DART) in several emergency relief missions.

Building resilience; the capability to bounce back from disruption, is the goal of the Disaster Relief Program.

$7 Billion+ in Damages

Estimated 43+ Deaths

HURRICANE DORIAN

BAHAMAS

In early September 2019, Hurricane Dorian, a Category Five hurricane devastated the islands of Grand Bahamas and Abaco. Humanity First Canada's Disaster Response Team consisting of doctors, nurses, firefighters, and logistics personnel was sent to assist the victims of the hurricane. HF's Emergency Medical Team worked in coordination with the WHO and the Ministry of Health Bahamas to provide medical assistance to the sick and injured in Abaco.

The HF Team arrived in Nassau, Bahamas with medical equipment and relief supplies and set up an Emergency Medical Treatment Centre to be run by volunteers from Canada and the USA. The team provided emergency medical response medicine, distributed relief supplies and set up a desalination unit which produced almost one thousand litres of drinking water per day for the local community and disaster reponse volunteers

DAVAO EARTHQUAKE

PHILIPPINES

In response to multiple earthquakes that struck the Davao del Sur province of the Philippines in late October 2019, Humanity First mobilized its Disaster Response Team. Based on grounds assessments, HF immediately transported Aquabox filtration systems to the area, as the Earthquake had damaged existing infrastructure and contaminated water supplies.

To address food insecurity needs, Humanity First distributed 800 Food Relief Packages to the affected, which assisted a total of 4000 individuals.



Post-Hurricane devastation in the Bahamas







HF Emergency Medical Team



HF Emergency Medical Treatment Centre setup



Water desalination unit setup



WATER FOR LIFE

The Water for Life program aims to make water accessible for all. Humanity First provide long term water solutions in remote villages and poor communities in Africa, South East Asia and Central/South America, where the nearest clean water sources are miles away.

The water solutions HF provides include: hand pumps, bore holes with electrical motors, water wells, water filtration systems, and water filtration tablets. The short term goal is always to provide communities with access to water to fulfil their daily needs.

The long term goal of this program is to build the capability of these communities, and for them to become self sufficient. Thus, the water solutions implemented are not only long term fixtures within the area, such as water wells and hand pumps, but locals are also provided with long term maintenance training to enable their independence.

The Water for Life program is administered in conjunction with Disaster Relief efforts, Refugee Assistance, and Food Security, based on the needs of the communities.

Access to safe and clean drinking water is a human right. Sustainability and efficiency are at the forefront of all HF water projects and solutions.

In 2019, Humanity first undertook multiple construction projects in Africa and Asia under our Water for Life Program. HF built one new water well in **Ghana** and one in **Tanzania**, ten new water wells in **Cameroon**, and 14 new water wells in **Chad**. In **Pakistan**. 29 water wells and 11 hand pumps were constructed under the Water For Life Program.
In total, Humanity First successfully established **66 new water solutions** across five countries

5 countries
55 water wells
11 hand pumps





Water for Life Program, Chad



Water for Life Program, Pakistan


660/2019
Water For Life
Water wells in Pakistan
Kelsot Chchoo Narani Para
Distt. Tharparkar
Humanity First
Serving Mankind
Donated By
MR. & MRS. SHEIKH ZAFAR MAHMOOD
OF CANADA
WATER FOR LIFE




WATER
for LIFE


HUMANITY FIRST
NASIRA PARVEEN
dicated to late Sheikh Abdul Hakeem Sahib
18


WATER FOR LIFE


Humanity First
Serving Mankind



GLOBAL HEALTH

Humanity First's Global Health Program tackles several aspects of healthcare to provide comprehensive solutions to communities worldwide based on their specific needs.

The program primarily operates in economically disadvantaged areas in Africa and South Asia. The aim is to provide primary health care, and meet other preventative and medical needs, such as oral health and maternal and child health care. Humanity First achieves this through operating Mobile Medical Camps, regularly donating medical equipment to hospitals and clinics, and building new hospitals and clinics globally

Services Offered

Pharmacy
Laboratory
Surgery
OB-GYN
EKG
Ultrasound

CONGO

In Brazzaville, Congo a 10-bed medical centre and pharmacy has been in operation since 2018. This medical centre provides basic healthcare and medicine to those who would not have access to these services otherwise. An average of 60 patients are treated each month through this facility.

NIGERIA

One small medical centre is running in Okooko Village, Oyo State which provides basic healthcare to the less fortunate, free of cost. Approximately 50 patients benefit from the operations of the medical centre each month.

SENEGAL

A large 30-bed hospital is fully operational since May 2019, offering primary and specialized healthcare services in Senegal. It is equipped with the latest medical and surgical equipment, providing services to approximately 200 patients per month. The main services provided include OPD, OB-GYN, ultrasound, EKG, Laboratory, and Plastic Surgeries.





Okooko Village Medical Centre, Nigeria



Senegal Hospital



Senegal Hospital







Medical Centre, Congo

FOOD SECURITY

The Food Security program helps people living below the poverty line put food on the table. Humanity First achieves this through several food support initiatives such as food banks, mobile meals, and bulk food distribution to poor communities. .

Humanity First's International Food Distribution is characterized by the provision of fresh meat and other food primarily in remote villages and towns across the world. This program is often mobilized in collaboration with other programs such as Disaster Relief, Refugee Resettlement and Water for Life.
Food security is an important need that must be fulfilled in displaced communities and disaster struck areas. Thus, HF's Disaster Relief team works closely with the International Food Security team to help alleviate human suffering.

HF's food support efforts help economically vulnerable people across the globe put food on the table.

Humanity First's team of dedicated international volunteers provided over 166,000 people with food across 12 countries in 2019. In particular, fresh meat was provided to over 160,000 individuals in 189 villages and cities. Just as is done every year, a majority of the meat distribution occurred for Eid ul Adha Qurbani. This food distribution was done over a span of 3 days in August 2019 on the occasion of Eid ul Adha.

IDP ASSISTANCE IN CAMEROON

Humanity First helped the Internally Displaced Persons (IDP) population of Cameroon this past year. This group has faced disruption and been displaced within the country due to unrest and insecurity in the anglophone regions of the North West and South West of the Republic of Cameroon.
A gift hamper was distributed to approximately 500 families, which included basic food items and other necessities.

Food Security provided in

NIGERIA
NIGER
SENEGAL
CAMEROON
CONGO
CHAD
SOMALIA
TANZANIA
PHILIPPINES
MALAYSIA
BRAZIL
BELIZE

166,000 + BENEFICIARIES

189 VILLAGES

12 COUNTRIES



Food Distribution, Nigeria



KNOWLEDGE FOR LIFE

The Knowledge for Life program supports underprivileged children in their educational and academic needs. Children shape our future, thus access to education for every child is extremely important. As with all of HF's programs, the goal of Knowledge for Life initiatives is to enable the economic independence of those in need.

Helping underpriveleged children in their educational endeavours by building schools, providing vocational training, and more

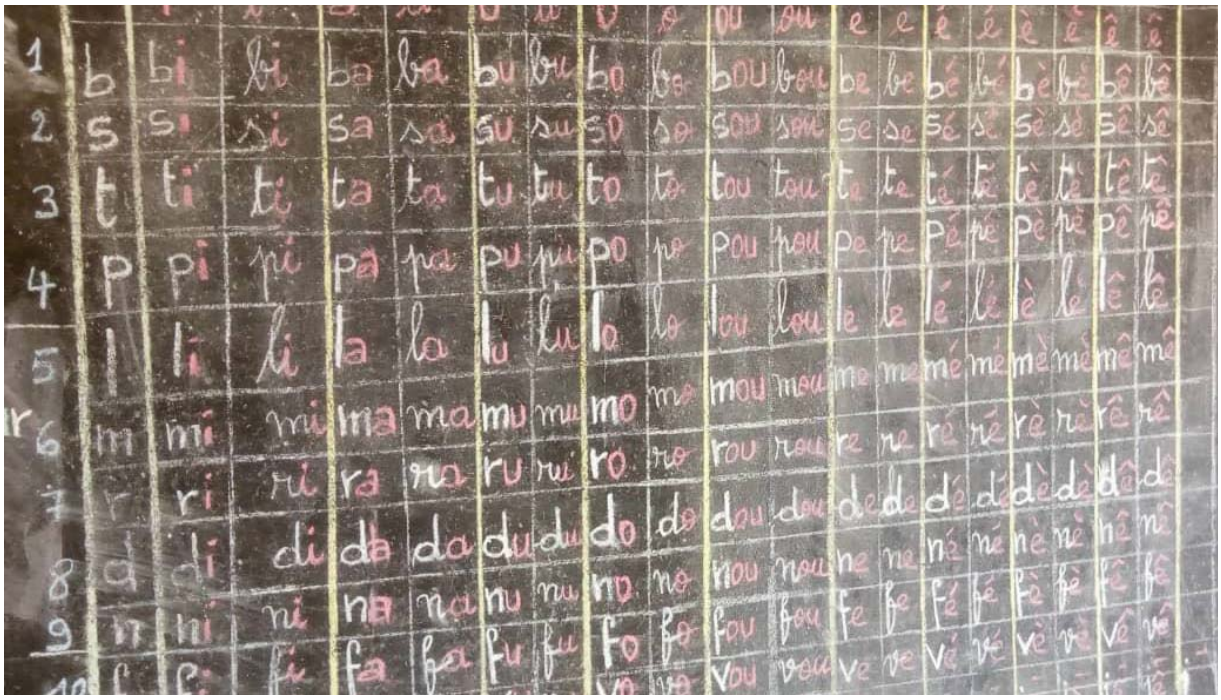
Humanity First plays a part in providing accessibility to education for all by supporting schools in underprivileged communities internationally. Humanity First builds schools, provides school supplies and furniture. There is also a subprogram in operation called Learn a Skill, which is an effort to empower community members to lift themselves out of poverty. Several vocational training centres have been opened in Nigeria, Niger, Senegal, Burkina Faso, Sierra Leone, Benin, Ghana, Gambia, and Bangladesh. These centres offer basic computer and sewing skills that would prepare students for potential work.

NIGER	**1 school, 150 students**
NIGERIA	**2 schools, 550 students**
CAMEROON	**1 school, 200 staff and students**
CONGO	**2 schools, 300 students**
SENEGAL	**school supplies, books, calculators, geometrical instruments; 1,100 students**
PHILIPPINES	**1 school, 100 students**

NIGER
A three-classroom school has been running is Maradi, Niger since 2017. Approximately 150 students are receiving an education in the poorest part of the country. A Phase Two construction project was started in 2019 to build three more classrooms in the school, which will be completed in 2020.

NIGERIA
Two schools were rebuilt in the Igbo-Oruwo Village and Iye-Osa Village, Oyo State, Nigeria. Approximately 550 students have benefited from this project.

CAMEROON
A school renovation project was completed in the town of Kumba, Cameroon consisting of the construction of benches, chairs and tables in the four-classroom Community School. Approximately 200 people were beneficiaries, including students and the school staff.



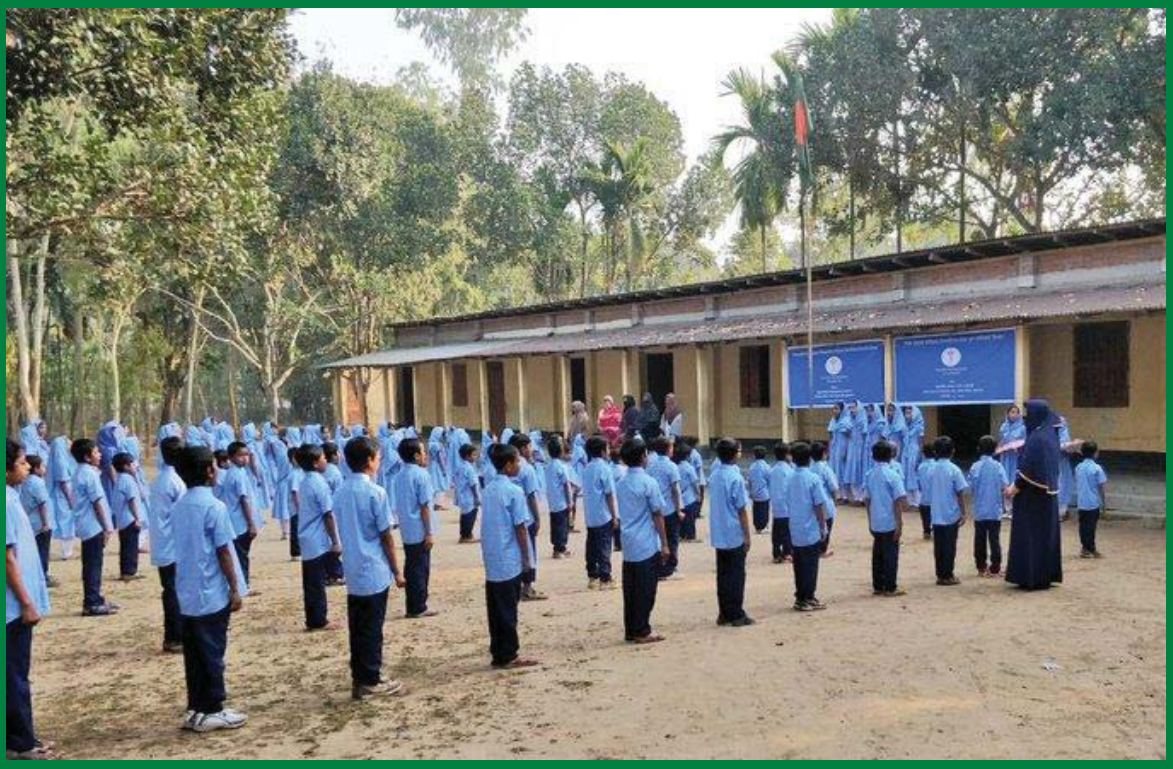
CONGO
Two schools were built in two villages of the Congo. Humanity First provided support for materials cost and the construction was carried out by the villagers voluntarily, for the sake of their children's education. The schools began operation in October 2019 with approximately 150 students enrolled in each.

SENEGAL
Humanity First was able to aid 1,100 students of a Primary School in Ziguichor Region, Senegal with school supplies, books, calculators, and geometrical material.

BELIZE
A classroom transformation project was completed at Horizon Academy, Belize City, which included the renovation of a classroom, and provision of school supplies to approximately 50 students.

PHILIPPINES
HF carried out repair and renovation work on the two-classroom school building, Aglosong Elementary School, under the Humanity First Classroom Transformation Initiative. This project included painting of the building, repairs of doors and windows, roof repairs, purchase of blackboards and various other classroom items for the primary students.

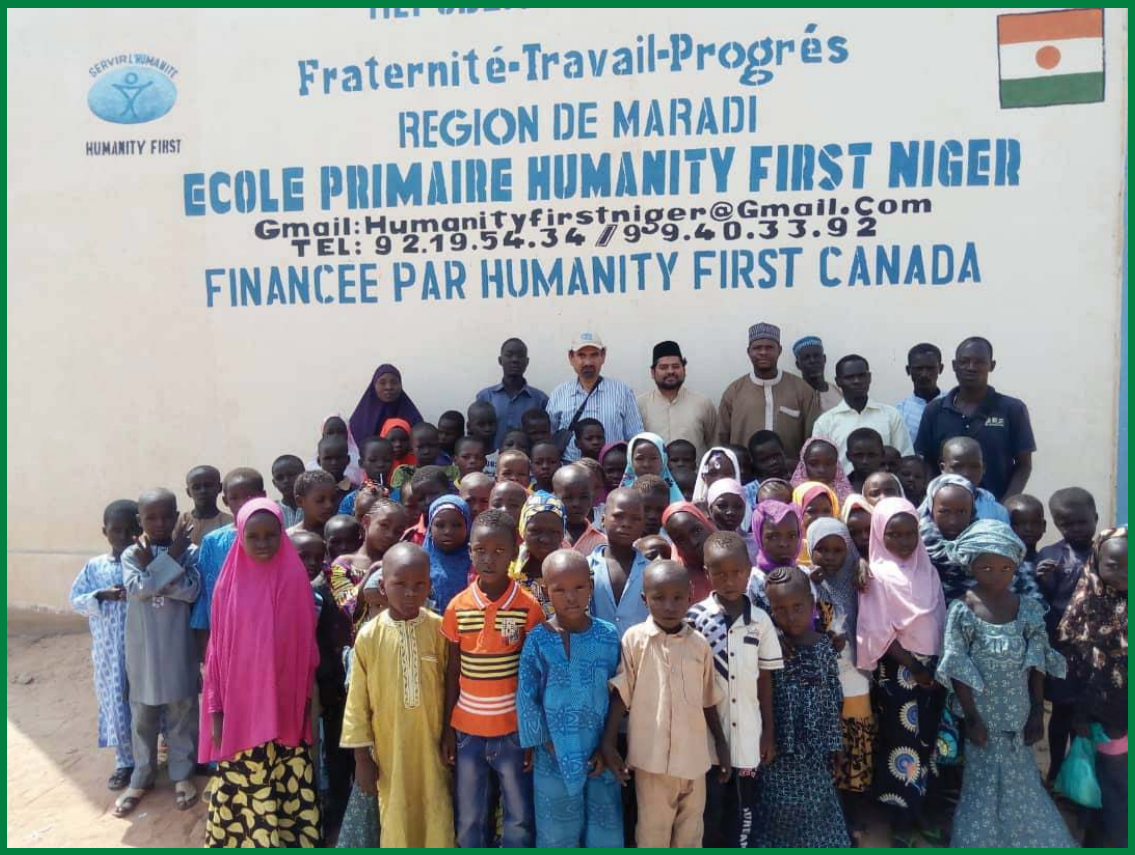
BANGALDESH
Humanity First began work in establishing two new schools that will serve 200 students, each in Bangladesh. A school transformation project was also initiated, along with donation of school supplies and uniforms to school children.



Knowledge for Life, Bangladesh



Knowledge for Life, Congo



Knowledge for Life, Niger



ORPHAN CARE

Many orphans around the world do not have access to basic necessities such as food, healthcare, and education. Humanity First operates the Orphan Care Program around the world, specifically in underprivileged communities, to provide children with a family environment by matching them to foster parents in their country. HF provides financial support to the foster family on a monthly basis to enable them to provide for the child. Humanity First's goal is to ensure that each child is provided with food, clothing, shelter, education, healthcare, and love.

A comprehensive program providing children with a family, and access to education and employment

The Orphan Care Program operates in Nigeria and Cameroon.

In 2019, Humanity First provided for 47 children



2019 PROGRAMS

Humanity First runs 2 orphan care programs - one in Nigeria and one in Cameroon - that provide children with a family and education. This year the Orphan Care Program provided for a total of **14 children in Nigeria** and **33 children in Cameroon.**

Support services that Humanity First provides include monthly financial support, access to education, access to vocational training, and foster parents. Each family is required to report to HF on a monthly basis for 1-3 years, sharing details of the care they are providing them. This allows the Orphan Care team to carry out regular needs assessments, enabling the provision of diagnostic support. One of HF's main goals with this program is to make sure that children are provided educational and career opportunities, as well as a loving family.




& MOTORS





GIFT OF SIGHT

The Gift of Sight program provides vision restorative services and support in underserved communities, where they are otherwise difficult to obtain. As of 2018, the program is largely characterized by cataract eye surgery camps we set up throughout the year in Nigeria.

Helping restore vision across the globe with free surgeries, consultations, and vision solutions



480+ cataract surgeries were performed in 2019

EYE SURGERIES

Humanity First Canada has been running the Gift of Sight program in Kano, Nigeria for several years now. Through the program, HF's expert volunteers provide community members with free cataract eye surgeries, examining around 200 people per month. 40 surgeries are averaged each month, with approximately 480 surgeries done annually. These surgeries greatly contribute to the improvement of the communities' overall health and potential. HF is currently working on expanding the surgeries and Gift of Sight operations to surrounding countries as well.





Gift of Sight, Nigeria



INTERNATIONAL COMMUNITY CARE

Humanity First has several Community Care projects which are aimed to help vulnerable members of communities locally and internationally. The core project on the international scale are Model Village projects in remote areas where basic necessities, such as water supply, sanitation, electricity, education, vocational training and healthcare services are entirely out of reach. Humanity First also provides Refugee Assistance to those who must migrate under disruptive and difficult circumstances, often caused by disaster.

PHILIPPINES

Under the Sanitation Project, Humanity First successfully constructed 30 fixed structure toilets in the Baleguian Island and Barangay Malangaban of the Philippines. Due to extreme remoteness, lack of good toilets and hygiene education is a serious issue in these rural communities. The intent of this project is to provide victims of previous disasters, who currently reside in HF's transitional shelters, with fixed communal toilets and hygiene education. This will help the targeted communities in reducing diarrhea and cholera related illnesses.

BELIZE

In Belize, Humanity First sponsored a youth basketball team, empowering them to train, practice their passion, and participate in international tournaments. Humanity First provided uniforms and other sports equipment to our basketball team in Belize.

GABON

One community centre was renovated in Quartier Avorebam, Agondje Gabon, which included rebuilding of the reception centre for children in social difficulties, and renovation of a library. Approximately 2000 people are benefitted by this community centre.

Youth Basketball Team sponsored in Belize

Community Centre renovated in Gabon serving 2000 beneficiaries

30 fixed structure toilets installed under Sanitation Project



Community Care, Belize



Community Care, Philippines

CANADIAN PROGRAMS

FOOD SECURITY
Humanity First

REFUGEE RESETTLEMENT
Humanity First

COMMUNITY CARE
Humanity First

KNOWLEDGE for LIFE
Humanity First

FOOD BANK

The Food Bank is the main hub of all Humanity First food security initiatives across Canada. Located in Concord, Ontario, the Food Bank helps to mobilize the following food security programs in the Greater Toronto Area: Feed a Family, Out of the Cold, and Feed the Homeless. These 3 programs are also run in Vancouver, Saskatoon, and Calgary by dedicated Humanity First teams. As with all HF programs, the Food Bank relies on the generosity of donors and volunteers, who work tirelessly to bring a sense of food security to economically vulnerable members of the Canadian population.

FEED A FAMILY

Feed a Family is an exclusively Canadian operation that is primarily run out of the HF Food Bank located in Concord, Ontario. It serves hundreds of families across the GTA annually and provides community members with opportunities to volunteer and give back regularly. Feed a Family is a vital program that brings increased stability to economically vulnerable Canadian families. In conjunction with the Refugee Resettlement program, this program also provides access to food security to struggling newcomer families.

In 2019, Humanity First volunteers donated over **220,000 hours** to help at the food bank, run food drives and fundraise in their communities. This aided HF in serving over **8,000 individuals**.

FEED THE HOMELESS

Humanity First Canada is a proud partner of the Mosaic Interfaith Out of the Cold Program in the York Region of the Greater Toronto Area. Participation in this program is an important extension of HF's Canadian food security operations. Humanity First runs the Out of the Cold program in Vaughan, Ontario in collaboration with the Vaughan Muslim Community, who provide the facilities to host the program. In the cold winter months approximately 40 homeless individuals were served every night, providing them with emergency shelter, hospitality, food, and transportation support.

As is done each year during the winter holidays, Humanity First volunteers spent the nights of December 24th and 25th distributing warm meals, water, and winter survival kits to homeless persons in the Greater Toronto Area, as part of the Feed the Homeless Program.

8,000+ Beneficiaries

220,000+ Volunteer Hours




FOOD BANK
FRUITS
VEGETABLES
SOUPS
PASTA SAUCE
SAUCES
CONDIMENTS
FOOD BANK




IGLESIA NI CRISTO
giving
Church of Christ
Locale Congregation of Vaughan
Hats
Recycling Box

REFUGEE RESETTLEMENT

The Refugee Resettlement Program tackles the forced displacement of families and entire communities- a challenge we have been facing globally for decades now. Humanity First is at the forefront of privately sponsoring refugees and resettling them in Canada. With Humanity First's comprehensive support services, the transition into Canadian life is made easier, and refugees are able to become contributing members of society quickly.

Humanity First offers refugees safety with dignity, care with compassion, support with respect, accommodation with comfort, training for employment, and education with hope. The Refugees Resettlement program is closely allied with Community Care, Water for Life, Food Security, Global Health and Gift of Sight. Support for refugees begins well before they reach Canada.

On the international scale, through Humanity First's Water for Life, Food Security and Global Health programs, displaced communities are provided with food, water and healthcare. Once they arrive in Canada, along with HF's standard resettlement services, refugees are referred to Community Care services, the Humanity First Food Bank and needs-based healthcare services.

Tackling the forced displacement of families and entire communities by providing comprehensive refugee support services

2019 ARRIVALS

The Humanity First Refugee Resettlement team welcomed 1,046 refugees and 341 families this year. Each family is assisted with acquiring clothing, household supplies and food as they arrive and settle into rented accommodation, also provided by HF.

Humanity First held 12 newcomer orientation sessions throughout the year as refugee families arrived. Each orientation session is approximately 4-6 hours long and provides newcomers with critical information they need to begin leading a successful, fulfilling life in Canada. Some of the topics covered in these sessions include: affordable housing, acquiring important documents such as a health card and social insurance number, banking, registering children for school and applying to jobs.

1, 046 Refugees welcomed

341 Families welcomed

12 Newcomer Orientation Sessions


Welcome
Alkurdi



COMMUNITY CARE

Humanity First has several community care programs which are aimed to help vulnerable members of communities locally and internationally.
Community Care initiatives are carried out primarily in Canada to help vulnerable Canadians such as children, low income families, seniors, newcomers and more.
The Seniors First program is based in Canada and offers senior Canadians health and wellbeing sessions, outing trips, basic computer literacy classes, conversational English classes, and food support.
Humanity First also regularly sets up Tax Clinics to provide tax filing services to low income families, newcomers, refugees, and students in Canada.

DENTAL CLEANINGS & EYEGLASSES

Dental cleaning support aids vulnerable members of society, such as newcomers, low income households, and seniors access basic dental care that is otherwise difficult to obtain. Beneficiaries of this support service are often referred from other HF programs such as Seniors First, Refugee Resettlement and Food Security. We are also able to provide vision care support to Canadians who otherwise may not have access to this service

SENIORS FIRST PROGRAM

The Seniors First Program is a comprehensive Canadian program that targets common issues seniors tend to face; such as loneliness, financial stability, health maintenance and more. One of the cornerstones of the Seniors First Program are the fitness classes held twice a week. Seniors maintain and improve their health with targeted yoga and pilates, and are able to form a social circle. The program also regularly organizes field trips and conversation circles. The field trips allow seniors to become directly involved in society, and the conversation circles help newcomer seniors independently navigate Canadian society. This year over 40 health and fitness sessions and conversation circles were held.

FREE TAX CLINIC

The HF Free Tax Clinics have become a cornerstone of Humanity First's Community Care operations. The clinics are one day, intensive sessions where our expert volunteers dedicate the day to helping vulnerable members of their communities file their taxes. This year a two-day tax clinic was held in the Greater Toronto Area. in which over 400 individuals were aided in successfully filing their taxes.

400+ taxes filed

Weekly Seniors Fitness Sessions

Dental + Vision Care support

SHELTERBUS

In the cold winter months, members of the community who find themselves homeless are at a high risk of fatality, as shelters are overwhelmed and unable to provide adequate accommodation and meals. The HF Shelterbus is a repurposed coach bus, optimized to provide a safe, comfortable place to sleep overnight. Its mobility is a huge asset, as the HF team was able to serve those areas with the greatest need, at any given time. During the winter of 2019, Shelterbus served 2,028 homeless guests, 305 of which were sleeping guests. The program served 1,745 meals and distributed 1,771 water bottles. HF Shelterbus also distributed 364 hygiene kits and 198 clothing items. 464 hours of operation were logged with the help of 184 volunteers, and the Humanity First Shelterbus Team was able to recognize 6 medical emergencies, which were successfully diverted.



2,028 homeless guests

meals served **1,745**

KNOWLEDGE FOR LIFE

In 2019, Humanity First distributed **50 new school bags filled with school supplies** to the the children of newcomer refugee families in **Canada**.

Humanity First also distributed **50 new school bags with school supplies** to students from low income families located in Scarborough, Ontario. This was done through partnership with the group Parents Engaged in Education.


Restoring Communities
Building a Future
Our Programs
16.440.0346
humanityfirst.ca







Humanity First Free Tax Clinic



Bake Sale, run by the York University Chapter of HF Canada

FUNDRAISING & AWARENESS

Humanity First holds fundraising and awareness events across the country to raise funds for its projects in service to humanity. In 2019, among many other efforts, HF organized and showcased at multiple Canadian conventions, fundraised through the Global HF Telethon and the Annual Dinner, and presented at the 70th UNHCR ExCom Session.

Humanity First International Day

On March 10th, 2019 HF celebrated Humanity First International Day with a Humanitarian Exhibition in the City of Vaughan. The event showcased Humanity First's core humanitarian programs, and also spread awareness about how Canadians are helping the less fortunate around the world, and also in our own backyard. The exhibition included various local business booths, food stalls, and children's activities, which made for a very successful day of fundraising for, and awareness of Humanity First's work.

Shelterbus Showcase at OTE 2019

The Humanity First Shelterbus Project was highlighted at the Ontario Transportation Expo in April 2019, where the team was able to further spread awareness of the work being done through this innovative project.

Jalsa Salana Canada Exhibition

Humanity First Canada showcased its core humanitarian programs and work at the 43rd Annual Jalsa Salana, the largest and longest running Muslim Convention in Canada. Humanity First had the pleasure of spreading its message of serving mankind to many special guests, including respected Members of Parliament and The Right Honourable Justin Trudeau, Prime Minister of Canada.

4th Annual Global Telethon

On the 28th of September, 2019 Humanity First Canada participated in the Annual HF Global Telethon, showcasing poverty alleviation projects. The HF Canada Team was able to raise 1.3 million dollars through fundraising efforts.

17th Annual Golf Tournament

On Wednesday, June 19th, Humanity First Canada held its 17th Annual Golf Tournament in support of the Feed a Family Food Bank and HF Shelterbus project. These projects provide relief to those who most need it most in the Greater Toronto Area. A total of 73 golfers showed up and showed out in the tournament, all for a great cause.



Prime Minister Justin Trudeau visiting HF Exhibition



Ontario Premier Doug Ford, and Minister of Education Stephen Lecce visit HF Food Bank



HF Global Telethon, Canadian Team





HF Exhibition at 43rd Annual Jalsa Salana Convention





70TH UNHCR EXCOM SESSION

As NGO Consultations Rapporteur, Humanity First Canada's Chairman, Dr. Aslam Daud presented on behalf of 200 NGOs from 76 countries in October 2019 at the 70th Session of the Executive Committee of the High Commissioner's Programme, of the United Nations Refugee Agency. The Annual Consultations with NGOs took place from July 3rd - 5th, 2019 in Geneva, Switzerland.

The consultations in this conference, organized by the UNHCR, revolved around the theme "Working Together, Better" with focus on strong partnerships and finding better solutions for solving complex issues. The three core focus areas of 2019 consultations were:

Data Evidence - the need for enhancing data collection, protection and it being readily accessible when making informed decisions regarding programs and policies

Regionalization - the need to move resources and capacities as close as possible to the field

Global Refugee Forum - its role in broadening support for refugees and internally displaced people

Chairman HF Canada highlighted that the relationship between UNHCR and NGOs is honest and collaborative, with the single goal of "working together better" for refugees and internally displaced people. Further, there must be continued efforts to draw on our commonalities to achieve humanitarian progress globally. Chairman HF also emphasized that working together, better is not just a theme for this consultation but it is an ongoing journey of putting 'humanity' first - efficiently, effectively and continuously improving on how things are done.

Following are selected extracts from the 2019 Report on UNHCR Annual Consultations with NGOs, on the theme of "Working Together, Better."

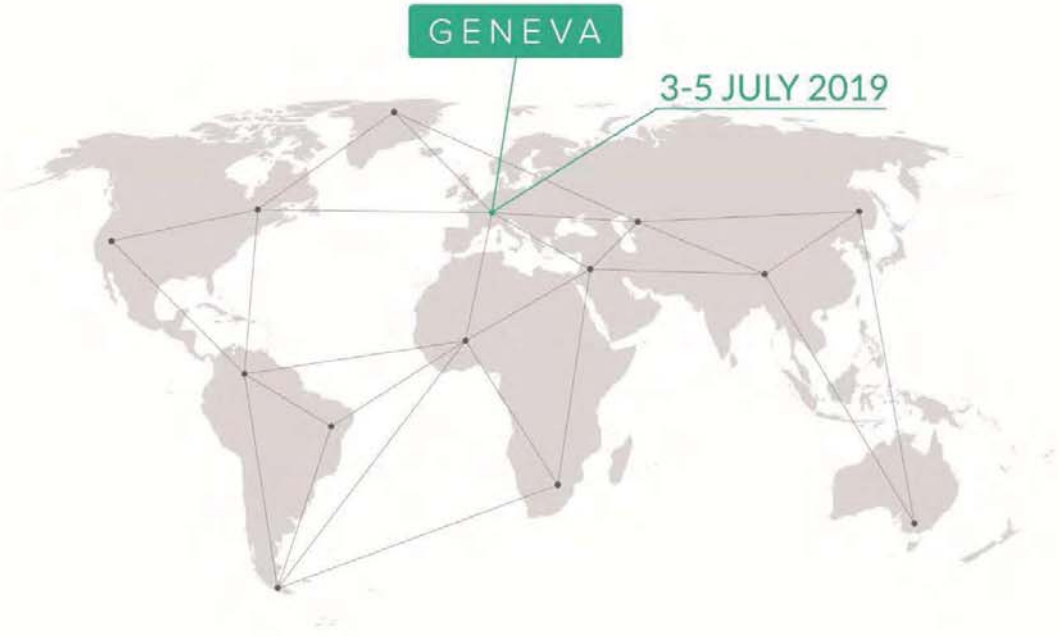
UNHCR Annual Consultations with NGOs
July 3 - 5th, Geneva, Switzerland

70th Session of the Executive Committee of the High Commissioner's Program
Oct 7 - 11th, Geneva, Switzerland

UNHCR
Annual Consultations with NGOs
2019 REPORT

On behalf of NGOs:
Dr. Aslam Daud
Rapporteur
Chairman, Humanity First Canada

WORKING TOGETHER BETTER



ICVA

Introduction

The Annual Consultations between UNHCR and NGOs represent the largest global opportunity for NGOs to exchange views on forced displacement with UNHCR and partners. The 2019 meeting was held in Geneva, Switzerland from July 3 to 5 and was attended by 453 participants from 243 organisations and 76 countries.

The overall theme for this year's discussions was "Working together, better", with three main components: data and evidence, regionalization, and the Global Refugee Forum. Discussions on enhancing the use of data revolved around bridging gaps in data through collaboration, and using reliable data for preparedness, evidence-based planning, and evidence-informed action. The focus on regionalization was meant to shed light on UNHCR's ongoing process and exchange with NGOs on inherent partnership implications, how to improve coordination, minimize duplication, and cover gaps in refugee services through geographically relevant restructuring. Lastly, the Global Compact on Refugees provided an opportunity for NGOs to learn how they can contribute to and engage in the Global Refugee Forum (GRF) scheduled for December 2019 in Geneva.

The below report presents a synthetized overview of the rich discussions held and does not aim at being exhaustive or going into extensive details on all sessions. Such details can be found online, through each specific session's report, along with concept notes, PowerPoint presentations and additional background documentation. Readers interested in more details should consult the UNHCR-NGO Consultations webpage: https://www.unhcr.org/ngo-consultations.

Different perspectives and solutions were put forward in the discussions between UNHCR executives and staff, representatives of NGOs, and refugee representatives. Participants agreed on the importance of considering challenges faced by refugees due to local circumstances. Furthermore, partnerships between refugees, UNHCR, NGOs, and local authorities were viewed as essential.

There were consultations about how we work with Data and Evidence for informed response and collective outcomes. Timely, reliable and useable data is key for identification of risks, needs, vulnerabilities and capacities of affected people in displacement situations. The role of evidence is to ensure that our response is driven by this and by affected people's own assessment of their threat environment as opposed to pre-determined projects and generalized assumptions about people's vulnerabilities and needs.

Achievement of collective outcomes requires a shared understanding of the problems, and our respective responsibilities for solving them. Mindset and collaborative behaviour come first, and still needs further investing in – both across sectors and

across disciplines. Cross-organizational and multi-disciplinary collaboration on information management is the way forward. More emphasis must be put on partnering with governments to build a shared understanding of humanitarian and protection issues, while keeping a focus on local priorities and inclusion of refugees in national systems.

The value of the data which we collect and manage depends on the effective engagement with and involvement of the affected communities throughout the evidence process. Humanitarian organisations and affected communities must work in partnership, not only at the point of data collection, but also in the analysis, use and sharing of data to enhance the quality and relevance of the response.

The discussions on data and evidence illustrated that a lot of good practices for information management already exists. The task at hand is not necessarily to invest in development of new information management systems, frameworks and approaches, but rather to invest in improving and learning from collaborative approaches and in systematizing the ways in which we work.

The conversations also highlighted the importance of data protection. Data is more than just numbers. It is about people; it is about vulnerabilities, capacities and protection needs. Working to ensure protection outcomes, we must maintain a strong focus on safe, responsible and purposeful data sharing. We should not be so easily seduced by new technologies for collecting, storing and processing data, but keep an eye on the risks around how this data may be used and abused and kept safe. This is also in line with recently adopted EU General Data Protection Regulation.

Recommendations for overcoming data sharing challenges include:

- Reinforcing commitment to a collaborative approach to working with data and evidence to inform response,
- Safe, responsible and purposeful sharing, and
- A suggestion to establish and implement a neutral, independent entity to whom different organizations' data can be shared.

We also learned about challenges related to statelessness. For example, many countries do not report or are unable to accurately report about their stateless populations. It was also highlighted that it is not in governments' interest to deny rights and nationality to these groups of people.

States need to be supported to improve data collection, analysis and use related to statelessness, internally displaced persons (IDPs) and other vulnerable groups. The Data Collection could link to national censuses and be helped through online self-assessment tool to gather data on statelessness as well as international recommendations and operational guidance developed through the 60+ multi-stakeholder Expert Group on Refugee and IDPs Statistics (EGRIS).

This year's Consultations had a special significance due to the regionalization process, which will hopefully place resources and decision-makers closer to the field, enabling NGOs to partner with UNHCR in a more local and regional manner.

Regionalization is one of the most transformative changes UNHCR has undertaken, aiming at making our collective reaction to crises quicker and more effective. It should also lead to stronger and more efficient partnerships.

UNHCR-NGO partnerships come with both challenges and opportunities. In coming together to overcome challenges and explore opportunities, NGOs have transitioned from implementers to true "partners". Currently more than 3,000 partner organizations are registered on the UN Partner Portal. During consultations this year, an increased number of UNHCR staff engaged in discussions, including senior management, which will surely contribute to further strengthening partnerships.

We were also reminded of the need to prevent and address sexual misconduct for both staff, volunteers and persons of concern. It was recommended that all organisations must demonstrate clear commitment, with concrete messages that must clearly spell out consequences of sexual misconduct in the organisation's Code of Conduct.

Under discussions on the Global Refugee Forum theme, the focus remained largely on how to ensure refugee-centred processes.

One key recommendation was to equally integrate host communities into economic inclusion programming, and to solicit their cooperation in providing refugees access to local markets and industries.

Alongside advocating for refugee self-reliance, it is important to highlight the positive impact refugees can have on local economies when they are able to contribute their own revenues back into their local contexts.

Finally, the role of NGOs in broadening the base of support was also discussed. NGOs can leverage existing local partnerships with a wide range of stakeholders, as well as more easily establish new ones, that can contribute to meeting the objectives of the Global Compact on Refugees and the Global Refugee Forum.

Working together better is not just a theme for this consultation but it is an ongoing journey of putting humanity first, and continuously improving our ways of working effectively.

Recommendations and Conclusions

- There is a need for more systematic and collaborative approaches to safe, responsible and purposeful work with data and evidence. It is essential for our ability to collaborate on evidence that all partners possess a shared understanding and common reference to shared fundamental principles, competencies, processes and systems.
- UNHCR and NGOs partners should promote a common conceptual framework for how we work with data and evidence to inform collective outcomes. Cross-organizational and multi-disciplinary collaboration on information management is the way forward.
- Further leadership and investment are needed for ensuring that humanitarian organisations collectively award affected communities a seat at the table when information needs are defined, information management systems are designed, and collected, data analysed and decision-making based on the generated evidence is done.
- A critical part of providing humanitarian assistance is improving safety and guarding the dignity of refugees. In dealing with forced displacement, protection must be carried out through partnerships: with NGOs, local authorities, UNHCR and affected communities. Humanitarian organisations and affected communities must work in partnership, not only at the point of data collection, but also in the analysis, use and sharing of data to enhance the quality and relevance of the response.
- Regionalization is an opportunity to intensify UNHCR and civil society advocacy, and to strengthen the efficiency and effectiveness of the refugee response. The goal of regionalization is to move resources and capacities as close as possible to the field, which will assist NGOs as well as refugees in addressing crises.
- The Global Refugee Forum will provide the basis for a better response to refugee crises and will offer concrete solutions to refugees by involving a variety of stakeholders and partners, including NGOs.
- The Global Refugee Forum will focus on developing solutions to ease pressures on host countries; enhance refugee self-reliance; expand access to third-country solutions; and support conditions in countries of origin for return in safety and dignity.





Chairman HF Canada with Filippo Grandi, United Nations HIgh Commissioner for Refugees and Kelly T. Clements, Deputy High Commissioner for Refugees

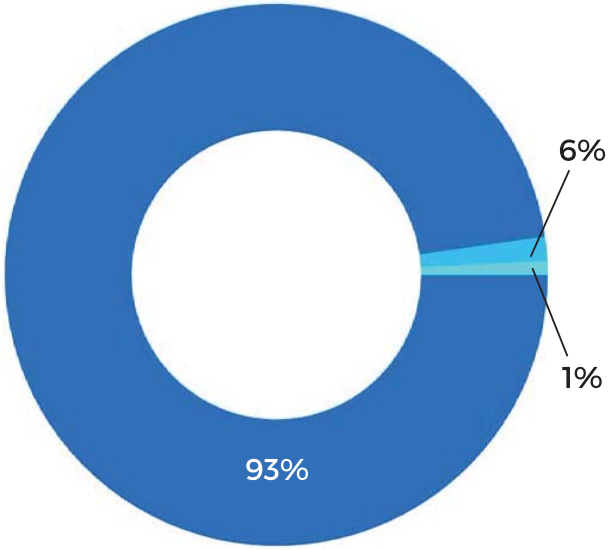

NGO'S SPEAKER


MIRPS
Comprehensive Regional
Protection and Solutions Framework
STATES
STATES
STATES
STATES


RAPPORTEUR
NGO CONSULTATIONS

FINANCIAL REPORT 2019

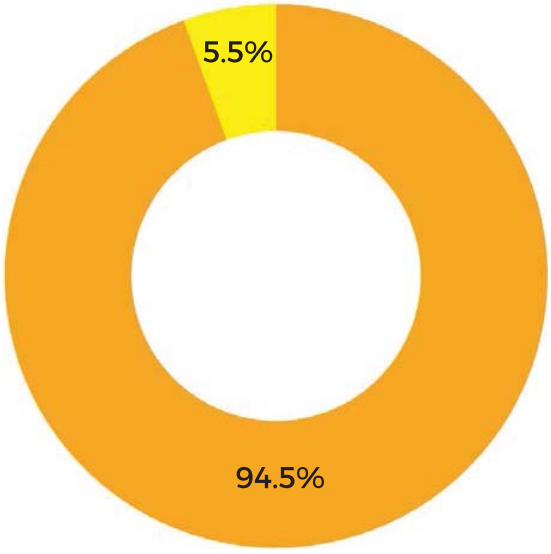
Total Revenue Breakdown



- Cash Donations: $3,694,427
- Grants: $54,784
- Other: $30,121

TOTAL: $ 3,779,331

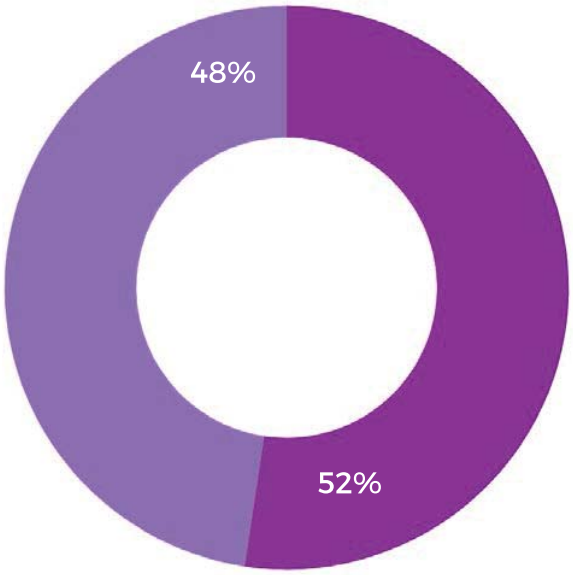
Total Expenses Breakdown



- Charitable Programs: $2,348,987
- Program Support: $152,556

TOTAL: $ 2,501,543

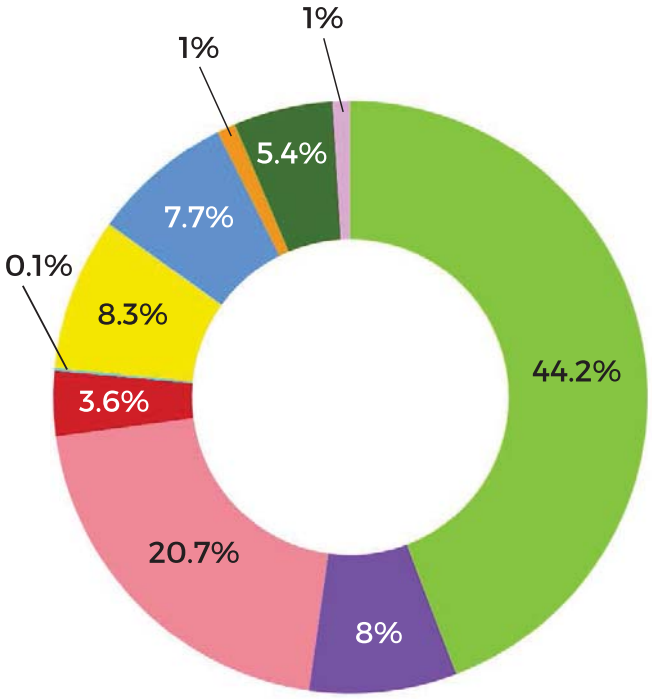
Total In - Kind Donations



- Volunteer Labour: $1,320,110
- Food Donations: $1,200,000

TOTAL: $ 2,520,110

Program Expenses Breakdown



- Refugee Resettlement: $1,038,555
- Healthcare: $188,087
- Food Security: $485,184
- Disaster Relief: $83,919
- Fundraising & Awareness: $3,145
- Community Care: $195,944
- Water for Life: $181,400
- Orphan Care: $23,363
- Knowledge for Life: $126,902
- Seniors First: $22,488

TOTAL: $ 2,348,987


SERVING MANKIND
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MINION


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